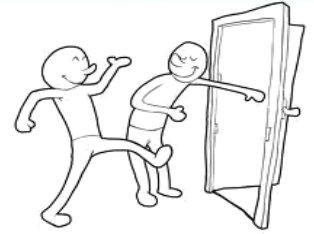




UG.COM

Q4
2011

Happy New Year



Dear All,

On the occasion of the New Year and on behalf of the Board of Directors, Mr. Khalid Hajj and the rest of the Hajj family, I'd like to extend my heartfelt thanks and send you and your families my warmest greetings and best wishes.

In 2011 and across all sectors of our business, we faced continued challenges and market difficulties. The entire company responded with our usual concerted efforts and positive spirits. Overall we achieved our targets, made tangible growth in our top line and maintained our market prominence.

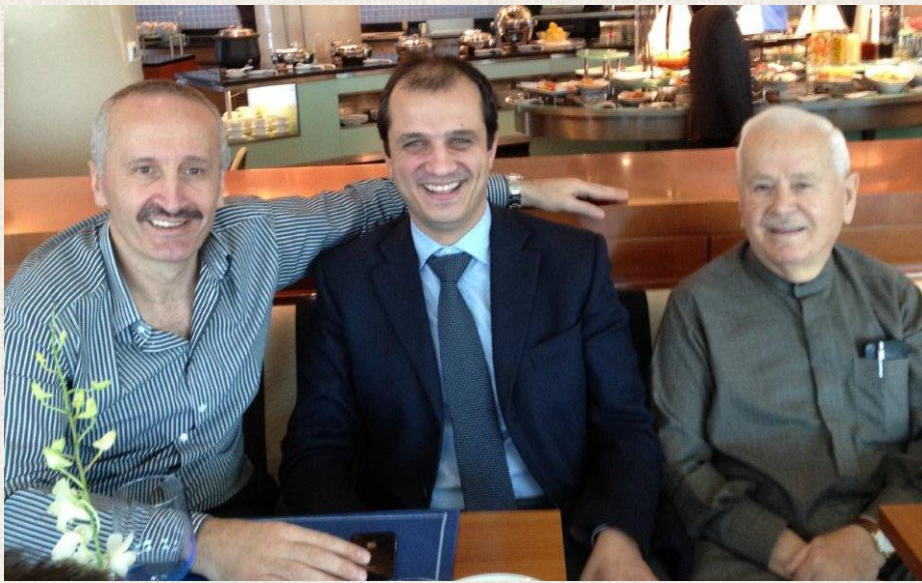
While I anticipate 2012 to be equally as complex and uncertain, I am more confident than ever that we will be worthy of this challenge. Together we need to raise our operational profits and achieve our established budgets and targets.

I wish a happy, healthy, and prosperous New Year to all of you and your families.

Ahmad Hajj
Vice Chairman



Charles' Farewell



All The Best



Ali Al Ayesh's Relocation to Riyadh



Success

The Training Program was designed and delivered by Walid Ibrahim and Jacques Ghanem To Riyadh Team

(UFIC, UTC, Al Diyafa), on the 1st of December 2011, at Golden Tulip - Riyadh

And

Positive Mental Attitude

1. Believe In Your Self



2. Overcome Your Limiting Beliefs



3. Set Your Objectives



4. Accept The Change



5. Unleash Your Potential



6. Energize Your Spirit With Positive Thinking



United Food Services

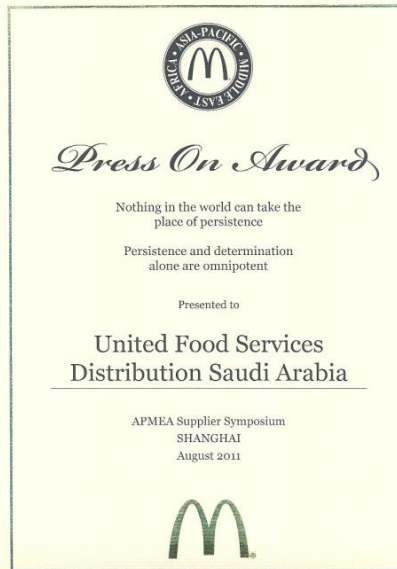


I am pleased to inform you that UFS received the "PRESS ON AWARD" during Asia Pacific Middle East and Africa supplier symposium held in Shanghai, China on August

This award is presented by McDonald's in recognition to UFS efforts, persistence and determination to deliver.

This award would not have been possible without the support of UFS team and I take this opportunity to thank all UFS team for the great results.

Magid AbuMahfoud
General Manager



Fire Drill Conducted at The Head Office



News & Insights

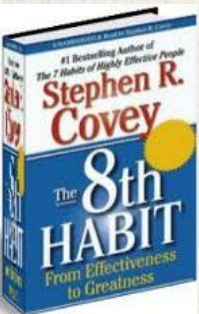
STAFF ACCOMMODATION

UFIC Management announced on the 15th of December 2011, the opening of the new staff accommodation in the 2nd Industrial City, that features more than 68 rooms and capable to accommodate more than 200 staff.



Enjoy
Your
Stay

Good To Know



The Whole-Person Paradigm



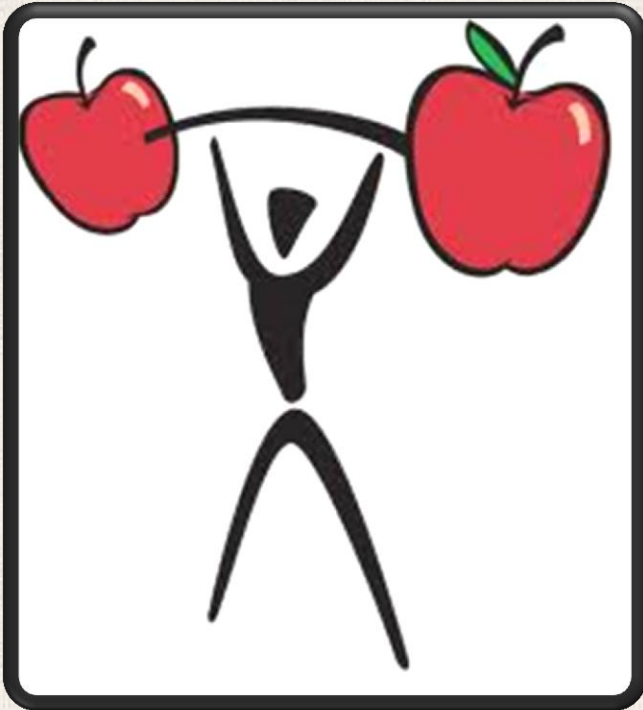
The Fundamental reality is, human beings are not things needing to be motivated and controlled: they are four dimensional (Body, Mind, Heart & Spirit) These dimensional represent the four basic needs and motivations of all people:

- To Live (survival)
- To Love (relationships)
- To Learn (growth and development)
- To leave a Legacy (meaning and contribution)

2012 HANDBOOK

Health

1. Drink plenty of water.
2. Eat breakfast like a king, lunch like a prince and dinner like a beggar.
3. Eat more foods that grow on trees and plants and eat less food that is manufactured in plants..
4. Live with the 3 E's -- Energy, Enthusiasm and Empathy
5. Make time to pray.
6. Play more games
7. Read more books.
8. Sit in silence for at least 10 minutes each day
9. Sleep for 7 hours.
10. Take a 10-30 minutes walk daily. And while you walk, Smile.



**AN APPLE A DAY
KEEPS THE DOCTOR AWAY**

HAPPY HEALTHY 2012

**inside
tmo**



- Name: Youssef Ahmad Al Basri
- Date of Birth: 1 Sept 1976
- Current Profession: Government Relation Officer
- Marital Status: Married
- Date of Joining UG: 2000
- Favorite Color: Green
- Favorite Food: Fruits
- Favorite Music: Classical
- Favorite Car: German Cars
- Favorite time of the Day: Early morning
- Favorite Season: Winter
- If you were given a chance to choose your dream job, what job would you rather take: Any trading opportunity
- If you were given a chance to choose another job in the group: Any opportunity that serves the business
- What are your strengths: Respect deadlines
- Who's your Favorite Person: The successful and humble person – Mr. Khaled Y. Hajj